



VJ Technology Ltd (VJT) is a multi-site distributor of fixings, fasteners, hand and power tools, selling to main contractors and specialist sub-contractors in the construction and civil engineering sectors. VJT sells principally from stock held in its Ashford (Kent) warehouse. The company also undertakes fastener coating at its Newcastle-under-Lyme site (Mainline Products (UK) Ltd).

It is VJ Technology's policy to supply products and services to the highest standards and which meet the customer's expectations and any other applicable requirements. It is also the company policy to ensure this is achieved in an effective and efficient manner that delivers on the company's business goals.

The company strives to maintain best practice through the implementation and monitoring of its management systems in accordance with ISO 9001:2015.

Senior management are committed to ensuring:

- Quality objectives are established and assessed through the management review process (e.g., monthly board reports).
- Actions are implemented to address any risks and opportunities associated with internal and external issues and to meet the needs and expectations of interested parties.
- Effective mechanisms are in place to ensure continuous improvement.
- Employees are competent in their area of operations either through academic achievement, training or experience.

In the company's view this is sound commercial practice and recognises the increasing legislation covering fitness for purpose and the performance of products.

The system is regularly reviewed during both in-house and independent audits to ensure its continuing suitability and effectiveness. The results of such reviews are submitted to the requirement for further training.

While it is management's role to set the objectives for the company, all staff shall strive to ensure that the products and services supplied meet these objectives so that both the company's reputation and customer satisfaction are maintained.

The management of the company is dedicated to creating a working environment where everyone in the company is committed to the achievement of excellence.

## Andrew Mobbs

**Chief Executive Officer**